

Terms of Use for neurvance.com

Terms governing the Neurvance mind-map platform and its AI features

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These Terms of Use ("Terms") govern access to and use of neurvance.com and the Neurvance mind-map application, including sticky notes, AI actions, web-search features, image and chart generation, reasoning tools, code-generation assistance, subscriptions, credits, and related services (together, the "Service").

By creating an account, accessing the Service, creating or editing a mind map, or activating an AI action, you agree to these Terms. If you do not agree, you must not use the Service.

1. Eligibility and acceptance

You must be at least 18 years old and legally capable of entering into a contract to use Neurvance. By using the Service, you confirm that the information you provide is accurate and that your use complies with applicable law.

Neurvance may refuse, restrict, suspend, or terminate access where it reasonably believes that a user is under 18, has supplied misleading information, has not paid amounts due, or has violated these Terms.

2. What Neurvance is

Neurvance is an AI-assisted mind-map workspace. Users create mind maps from sticky notes or nodes and can apply AI actions to selected content. The available actions may include:

- grammar correction, rewriting, summarisation, and other writing assistance;
- finding and explaining information using web search and AI models;
- creating images, diagrams, charts, or graph-related content;
- deeper reasoning, idea generation, criticism, improvement of weak ideas, and development of plans using Neurvance's own AI system;
- asking external models, including models supplied by OpenAI or Anthropic, to generate code, text, images, or other outputs for the user.

Neurvance may change, add, remove, rename, or limit features and models at any time.

3. Accounts and account security

You are responsible for keeping access to your account and email secure. You must not share your account, access another person's account without permission, or allow another person to use paid features through your account.

You are responsible for activity carried out through your account unless the activity was caused by a security failure within Neurvance. You must notify Neurvance promptly if you suspect unauthorised access.

4. Mind maps, sticky notes, and user content

You retain ownership of the text, files, images, ideas, mind maps, sticky notes, prompts, and other material you enter or upload to the Service ("User Content"), subject to any rights held by other people.

You must have the rights and permissions needed to upload, store, process, and transmit User Content. You must not place confidential, copyrighted, personal, or restricted material in Neurvance unless you are legally permitted to do so and accept the processing described in the Privacy Policy.

You are responsible for reviewing which notes or parts of a mind map are selected before activating an AI action.

5. AI actions and selection of context

The amount of content processed depends on the action and the selection made by the user. An AI request may include one sticky note, several selected notes, connected or nearby context, uploaded files or images, or the entire mind map.

By activating an AI action, you instruct Neurvance to process the selected content and any context reasonably necessary to provide the requested feature. Depending on the feature, Neurvance may transmit that content to Neurvance infrastructure or to third-party AI and search providers.

Core AI features cannot generally operate without sending the selected content to a server or provider. Do not activate an AI action on information that you are not permitted or willing to transmit.

6. Neurvance reasoning and external AI providers

Neurvance's deeper reasoning feature uses a Neurvance AI model hosted through RunPod infrastructure in Illinois, United States. The reasoning feature may analyse ideas, propose new ideas, criticise or improve existing ideas, and create more detailed plans.

For some requests, the reasoning feature or another Neurvance feature may ask external models supplied by providers such as OpenAI or Anthropic to perform a sub-task, including generating code, text, images, explanations, or other deliverables. Information-search features may send search terms or queries to Brave Search API.

Third-party providers are independent services with their own availability, technical limitations, usage policies, retention practices, and terms. Neurvance does not control their systems and may replace or add providers over time.

7. AI outputs and user responsibility

AI outputs may be inaccurate, incomplete, outdated, biased, unsafe, misleading, repetitive, or unsuitable. Outputs may also resemble material produced for other users or material available elsewhere.

You must review and test outputs before relying on, publishing, distributing, or using them. Neurvance does not guarantee factual accuracy, originality, legal compliance, security, non-infringement, or fitness for a particular purpose.

Neurvance is not a substitute for medical, legal, financial, psychological, emergency, safety-critical, or other professional advice. Obtain qualified professional review where appropriate.

8. Search results and third-party information

Search results and summaries may be obtained from Brave Search API, public websites, or other sources. Search results may be incomplete, outdated, unavailable, incorrectly summarised, or subject to third-party rights and terms.

You are responsible for checking original sources before relying on or republishing information. Access to a result through Neurvance does not grant permission to copy or reuse third-party material.

9. Generated code, images, and other deliverables

Generated code may contain errors, security vulnerabilities, incompatible dependencies, harmful instructions, or licensing issues. You must inspect, test, and secure code before use, especially in production or where personal data, money, infrastructure, or safety is involved.

Generated images, charts, diagrams, text, or other content may contain inaccuracies or may be subject to third-party rights. You are responsible for determining whether and how an output may lawfully be used.

10. Licence needed to operate the Service

You grant Neurvance a worldwide, non-exclusive, limited licence to host, store, reproduce, transmit, format, display, and process User Content only as reasonably necessary to provide, secure, maintain, debug, and support the Service, to comply with law, and to carry out an AI action that you activate.

This licence does not transfer ownership of your User Content to Neurvance. Neurvance does not use private mind maps or AI requests to train or fine-tune AI models unless you separately and clearly opt in or another valid legal basis applies and the Privacy Policy is updated where required.

11. Sensitive and confidential information

Neurvance is not designed as a confidential professional-advice channel or as a secure vault for highly sensitive information. You should not enter passwords, private keys, payment-card details, government identification documents, trade secrets, privileged legal material, health information, information about minors, or special-category personal data unless it is necessary, lawful, and appropriate for the relevant feature.

If you include another person's personal data, you are responsible for having a lawful basis and providing any required notice.

12. Prohibited uses

You must not use Neurvance or its outputs to:

- break the law or violate another person's rights;
- upload or process material you do not have the right to use;
- create malware, credential theft, phishing, unauthorised surveillance, or harmful cyber tools;
- commit fraud, impersonation, scams, deception, harassment, threats, exploitation, or doxing;
- create or distribute unlawful sexual content, exploit minors, or facilitate sexual interaction with minors;
- promote terrorism, extremist violence, unlawful weapons activity, or serious physical harm;
- bypass safety systems, rate limits, payment controls, access controls, or provider restrictions;
- interfere with, scrape, overload, reverse engineer, or attack the Service except where mandatory law permits limited interoperability or security research;
- use automated methods to create abusive traffic, spam, fake accounts, or excessive load;
- use Neurvance in a manner that creates unreasonable legal, privacy, security, safety, reputational, or operational risk.

13. Neurvance intellectual property

Neurvance and its licensors own the Service, software, interface, design, branding, documentation, proprietary models, workflows, and other Neurvance materials, excluding User Content and third-party material.

These Terms give you a limited, personal, revocable, non-exclusive, non-transferable right to use the Service in accordance with your plan and these Terms. They do not give you ownership of Neurvance or permission to use Neurvance branding without written approval.

14. Payments, subscriptions, and credits

Some features may require a paid subscription, credits, or another paid plan. Prices, taxes, limits, renewal terms, cancellation rules, and included usage will be shown at checkout or in the applicable plan description.

AI actions may consume credits or usage even when an output is incomplete, interrupted, rejected by a provider, or not useful, because third-party processing and infrastructure costs may already have been incurred. Used credits are not refundable except where required by law or expressly stated otherwise.

Neurvance may change prices and limits prospectively. Changes to a recurring plan will be communicated where required by law. Payment processing may be handled by Stripe or another payment provider.

15. Service availability and changes

The Service is provided on an "as is" and "as available" basis. Neurvance does not guarantee continuous availability, error-free operation, permanent storage, compatibility with every device, or continued availability of any model or provider.

Neurvance may update, restrict, suspend, replace, or discontinue features, models, providers, plans, or the Service for technical, financial, legal, safety, privacy, security, or operational reasons.

16. Suspension and termination

Neurvance may remove content, restrict a feature, suspend an account, terminate access, or preserve relevant records where reasonably necessary to enforce these Terms, investigate abuse, protect users or providers, prevent fraud, secure the Service, comply with law, or manage unpaid amounts.

You may stop using the Service and may request account deletion as described in the Privacy Policy. Terms that by their nature should survive termination, including intellectual property, disclaimers, liability, and dispute provisions, remain effective.

17. Privacy

The Neurvance Privacy Policy explains how Neurvance collects, stores, uses, transmits, and deletes personal data. It also explains that selected mind-map content may be processed in the United States and by third-party AI, search, hosting, database, and payment providers.

18. Disclaimers

To the maximum extent permitted by applicable law, Neurvance disclaims implied warranties of merchantability, fitness for a particular purpose, accuracy, availability, security, non-infringement, and uninterrupted service.

Nothing in these Terms excludes consumer rights or liability that cannot legally be excluded or limited.

19. Limitation of liability

To the maximum extent permitted by law, Neurvance is not liable for indirect, incidental, special, consequential, exemplary, or punitive losses, including lost profit, lost opportunity, lost data, business interruption, reputational harm, or losses caused by reliance on AI outputs, third-party services, generated code, search results, or User Content.

Where liability cannot be excluded, Neurvance's total liability arising from the Service will, to the extent legally permitted, not exceed the amount you paid to Neurvance for the relevant Service during the three months before the event giving rise to the claim. This limitation does not apply where mandatory law provides otherwise.

20. Your responsibility and indemnity

You are responsible for your use of the Service, your User Content, and your use or distribution of outputs. Where legally permitted, you agree to compensate Neurvance for reasonable losses, claims, and costs caused by your unlawful use, your breach of these Terms, or your infringement of third-party rights.

21. Governing law and disputes

These Terms are governed by Danish law, without removing mandatory consumer rights that apply in your country. Before bringing a legal claim, you should contact legal@neurvance.com and attempt to resolve the matter informally, unless you have a legal right to act immediately.

Where legally permitted, disputes will be handled by the competent courts of Denmark.

22. Changes to these Terms

Neurvance may update these Terms because of new features, providers, prices, laws, security requirements, business changes, or operational needs. Material changes will be communicated where reasonably practical or legally required.

Continued use after updated Terms become effective means you accept the updated Terms. If you do not accept them, you must stop using the Service.

23. Contact

Legal questions: legal@neurvance.com

General questions: adam@neurvance.com